



**COMMUNIQUE**  
**Insurance Code of Practice**

In collaboration with the Office of Ombudsperson for Financial Services (Office), the Insurers' Association of Mauritius has issued an Insurance Code of Practice (Code). The aim of the code is to provide clear and consistent standards for the insurance industry for a more informed relationship between insurers and their policyholders.

It also seeks to establish transparency in insurance products as well as insurance practices so that policyholders are able to make informed decisions.

The Office has issued instructions to all insurance companies licensed by the Financial Services Commission to adhere to the Code. The code is in force since 1 December 2019.

The code is available on the website of the Insurer's Association of Mauritius and those of insurance companies.

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