

**RELIEF MEASURES ON PAYMENT OF UTILITY BILLS DURING
THE CONFINEMENT PERIOD**

CEB Confinement facilities for payment of bills

Domestic Customers

Customer Profile	Tariff	Number of Customers	Relief Measure
Low-Users (Social Tariff)	110A & 110B	61,035	<ol style="list-style-type: none"> 1. CEB will waive the electricity charges for consumptions made during the months of March and April 2021. 2. The Social Tariff will apply for electricity charges for consumptions made from May to August 2021
Mean-Users - Category 1	110	89,173	CEB will provide a Covid Relief of a maximum amount of Rs 200 per month on the electricity bills for consumptions made in March and April 2021
Mean-Users - Category 2	120	220,893	

Small Commercial Customers

Customer Profile	Tariff	Number of Customers	Relief Measure
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Small commercial customers (businesses only)	215A	16,291	<ol style="list-style-type: none"> 1. CEB will waive the electricity charges for consumptions made in the months of March and April 2021. 2. The Special Tariff 215A will apply for consumptions made from May to August 2021
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- No surcharge for late payment on the bills for March and April 2021
- Moratorium of 4 months as from the lifting of the confinement (up to end of August 2021) to consumers for settlement of the March and April 2021 bills;
- No disconnection of electricity by the CEB during the moratorium period for unpaid bills due during the confinement period; and
- Payment facilities on a case to case basis